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1	EXAMPLE: Hand Soap Invention	Challenge - consumers not washing hands long enough (<30s) – tasked with solving through marketing or product innovation Action - stubbornly stained hands gave me idea to mock up a color-changing soap. Built support by sharing mock-up with colleagues, then supervisor, then head of group. Wrote up business case for applications and cost Result - got to demonstrate product directly to company founder and given excellent performance rating. Product was later patented Takeaway - Appreciate that ideas can come from unlikely sources, so it pays to "circu- late before you elevate" ideas		XX	Y · · ·		X	X		XXX	XXX	XXX	XX	X	X	XXX		X	XXX			XXX		























































